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Charleston County Parks honored for Technology Innovation by Govtech.com's Special District Awards Program

[JAMES ISLAND – December 2020] – A team from the Charleston County Park and Recreation Commission (CCPRC) was recently awarded for innovations in technology for their recent efforts in electronic onboarding.

The awards recognize innovation and leadership within special district agencies across the country and were presented by GovTech, an award-winning family of magazines covering information technology's role in state and local governments. This year, nominees were sought who applied innovative technologies to response and recovery efforts related to COVID-19. CCPRC's electronic onboarding team was composed of staff members Joey Crawford, Tiffany Lyman, Melissa Muse, Ande Oliver, Gina Ellis-Strother and Karen Thompson.

CCPRC was awarded in the program's operations category, which focuses on internal operations with employees. CCPRC hires more than 800 employees each summer season, and during the height of the pandemic, the agency found themselves in need of an electronic onboarding system for 2020's hiring season. This system was created through the software application Tyler Munis, which was already in use by CCPRC staff. The system allowed the agency to conduct the hiring process - including completion of forms, sending out offers, distributing information about drug tests, sharing employee manuals and department of labor information and much more - all electronically and without the need for face-to-face meetings.



In addition to being able to conduct hiring almost entirely remotely, the new system was very efficient and benefited the agency by securely capturing all documentation in a soft copy form for easy filing, retrieving, sharing and proper discarding.

The award was officially presented at a virtual awards ceremony during the GovTech 2020 Year in Review & Recognition Summit on Dec. 15.

The mission of the Charleston County Park and Recreation Commission (CCPRC) is to improve the quality of life in Charleston County by offering a diverse system of park facilities, programs and services. The large park system features over 11,000 acres of property and includes six regional parks, three beach parks, three dog parks, two landmark fishing piers, three waterparks, a historic plantation site, a skate park, 19 boat landings, a climbing wall, a challenge course, an interpretive center, an equestrian center, cottages, a campground, a marina, as well as wedding, meeting and event facilities. CCPRC also offers a wide variety of recreational services – festivals, camps, classes, programs, and much more. For more information on CCPRC, call 843-795-4386 or visit www.charlestoncountyparks.com.